

PATIENTS WITH INSURANCE:

1. To get the best possible benefit from your insurance, please bring the proper referrals, cards and forms with you to your first visit
2. Dental insurance is an area that creates confusion for many dental patients. The complexities of dental insurance and the lack of sufficient information provided by some insurance companies make it difficult for some patients to properly understand their benefits. At First Avenue Dental we will do everything possible to help you understand and make the most of our dental insurance benefits.
3. Please be aware that some dental insurance companies take longer than others to complete payment. If necessary, our office will contact the dental insurance company, or we may request your help in this matter.
4. We are a provider on several different insurance plans and as a courtesy, we are happy to file your insurance claim. Please understand that every insurance policy pays benefits based on their own fee schedules. It is impossible for us to know every insurance fee schedule and their limitations. We are always willing to assist you in anyway we can, but realize it is the patients responsibility to know and understand their insurance benefits.
5. In cases where there is a primary and secondary insurance, we will follow the insurance company's determination as to who is the primary and who is the secondary. We expect you to know these conditions before your visit.
6. If insurance benefits are assigned to the doctor, you will be responsible for paying your deductible, co-payments, and co-insurance at the time of service. You are responsible for paying all charges not covered by your insurance company.

THANK YOU FOR YOUR HELP!

SIGNATURE _____ **DATE** _____

PRIMARY INSURANCE

NAME OF POLICYHOLDER _____

RELATIONSHIP TO PATIENT _____ BIRTHDATE _____ SSN# _____

NAME OF EMPLOYER _____ WORK PHONE _____

INSURANCE COMPANY _____ GROUP# _____ ID#: _____

INS. CO. ADDRESS _____

SECONDARY INSURANCE

NAME OF POLICYHOLDER _____

RELATIONSHIP TO PATIENT _____ BIRTHDATE _____ SSN# _____

NAME OF EMPLOYER _____ WORK PHONE _____

INSURANCE COMPANY _____ GROUP# _____ ID# _____

INS. CO. ADDRESS _____